

# THE WEB STORE IS NOW CLOSED!

Thanks to all of you who made your purchases for the 2017 marching season. Your purchased items will be distributed to you at the Band Extravaganza on July 29<sup>th</sup>.

Let's talk about payments!

I'd like to go over this again so there's no confusion.

Payments were made in the following ways:

1. PayPal – use credit card
2. Bill & Print – print the bill, bring to the Band Office to
  - a. pay with cash
  - b. pay with check
  - c. set up a payment plan
  - d. pay with Charms balance

Payment Plans:

1. Must be set up by August 1, 2017, with Mrs. McKeever
2. 30% down payment
3. Remaining balance divided as desired
4. Total balance due by December 15, 2017

Ok, now what?

FAQ's about what's next:

## **I did not complete my order by the deadline. What happens now?**

Required Items – will still be available, but must be purchased in person at the Band Extravaganza on July 29. [Tarpley Music will be available at the Extravaganza to sell marching shoes.]

Payments – made in person at the Band Extravaganza on July 29.

Optional Items – will no longer be available.

## **I've made my order and would like to set up a payment plan. How do I do that?**

You will have two opportunities to set up your payment plan:

July 27 – Freshmen & Sophomores  
8:00-1:00; 5:00-7:00 at Band Hall

July 28 – Juniors & Seniors  
8:00-1:00; 5:00-7:00 at Band Hall

July 29  
Band Extravaganza – anyone – during the event

During these times, please see our Fine Arts Administrative Assistant, Mrs. McKeever. She will help you set up your payment plan. Payment plans must be set up and paperwork signed by an adult. Please be prepared to submit the 30% down payment to initiate the payment plan. You may also contact her via email at [tmckeever@frenship.us](mailto:tmckeever@frenship.us) or by phone at (806) 866-9878 x256 if you have questions.

**I've made my order. I used the Bill & Print option and would like to pay in full. How do I do that?**

You will have two opportunities to make your payment in full:

July 27 – Freshmen & Sophomores  
8:00-1:00; 5:00-7:00 at Band Hall

July 28 – Juniors & Seniors  
8:00-1:00; 5:00-7:00 at Band Hall

July 29  
Band Extravaganza – anyone – during the event

During these times, please see our Fine Arts Administrative Assistant, Mrs. McKeever. She will assist you with your payment (cash/check). You may also contact her via email at [tmckeever@frenship.us](mailto:tmckeever@frenship.us) or by phone at (806) 866-9878 x256 if you have questions.

**I've made my order. I used the Bill & Print option and would like to pay (full or in part) using money in my band account. How do I do that?**

You will have two opportunities to use the money in your Charms account:

July 27 – Freshmen & Sophomores  
8:00-1:00; 5:00-7:00 at Band Hall

July 28 – Juniors & Seniors  
8:00-1:00; 5:00-7:00 at Band Hall

July 29  
Band Extravaganza – anyone – during the event

During these times, please see our Fine Arts Administrative Assistant, Mrs. McKeever. Notify her that you wish to use the money in your Charms account and she will assist you with that process. You may also contact her via email at [tmckeever@frenship.us](mailto:tmckeever@frenship.us) or by phone at (806) 866-9878 x256 if you have questions.

**I've made my order and paid online with a credit card. Now what?**

Your purchased items will be delivered to you at the Band Extravaganza on July 29<sup>th</sup>. ☺

**I have a special financial situation. Who do I talk to?**

Please email Mrs. McKeever ([tmckeever@frenship.us](mailto:tmckeever@frenship.us)) or Mr. Carter ([scarter@frenship.us](mailto:scarter@frenship.us)).

**How/when will my student pick what meals he/she would like to eat based on the Meal Deal I ordered?**

Mr. Carter will email you a menu this summer. You will make your choices from the provided menu via an online document.

**I need information about the band's trip to Hawaii. Who do I talk to?**

Please direct any trip finance questions to Mrs. McKeever.

**I have questions that were not answered here. Who do I talk to?**

Please feel free to email any of the band staff or Mrs. McKeever with any additional questions. We'll be happy to help.